

Technical Bulletin

B and G Series control panels using Cloud Over Ethernet

Issue severity

- ☒ 1. High. Act immediately
- ☐ 2. Medium. Bosch Security Systems strongly recommends you take the action described below.
- ☐ 3. Low. Advisory

Products affected

- ▶ B3512
- ▶ B4512
- ▶ B5512
- ▶ B6512
- ▶ B8512G
- ▶ B9512G

Date

June 10, 2025

Issue

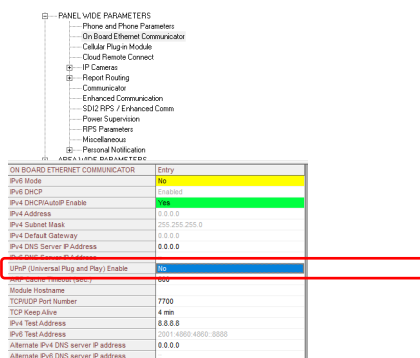
Bosch has discovered an issue regarding the B3512/ B4512 / B5512 / B6512 / B8512G / B9512G using firmware versions 3.15.024, 3.14.012, 3.14.100. These panels may lose their connection to our cloud service if connected over Ethernet which may affect the ability to connect to the panel using RPS or the BSM app.

In addition B3512/ B4512 / B5512 / B6512 have the potential to not send reports to the central station receiver if connecting to cloud over Ethernet.

Mitigation

Closing Port 7700

1. Launch RPS and connect to your control panel.
2. Locate PANEL WIDE PARAMETERS.
3. Locate On Board Ethernet Communicator.
4. Set **UPnP** to **No**, and close port 7700 in router.



Resolution

This issue has been corrected in firmware version 3.15.110 and is now available for download.

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